

Return Policy

We'll accept return requests for items that are unopened and unused. The product(s) must be in their original packaging, if applicable, in the same condition it was received. If you wish to return your item, we must receive your request within 30 days of the date you received your item. We will not accept return requests because you changed your mind. all returns and refunds are solely up to our discretion.

Refunds

Once we receive your returned item, our team will review your request and inspect the item. We will send you an email to confirm that we've received your item and are processing your request. We'll follow up with another email once the request has been processed to let you know if your return was approved.

If approved, the money will be refunded to your original method of payment, minus 6% to cover our fees, within 7 days. All payment companies are different in the amount of time it takes to confirm a payment, so it will likely take a minimum of a few days for the refund to show up in your bank statement.

Exchanges

In the unlikely event that you receive a damaged or defective item, we're happy to exchange the item for a new one. Please email support@brandxspeedshop.com within 30 days of receiving your product to begin the process.

Return Shipping

After you've submitted a return request to support@brandxspeedshop.com, we will send you a PDF of a return shipping label. Please print it out and affix it to your package.

If the reason for return is due to error on our part, we will cover the shipping costs. If the reason for return is due to changing your mind, you are responsible for paying for the return shipping costs. If we provide the return label, we will deduct the cost of return shipping from your refund.

Final Sale Items

If the item is marked "final sale", it does not qualify for a return and cannot be refunded.

Insurance

If you're shipping an item over \$75, consider purchasing shipping insurance to ensure it arrives. We can't guarantee that we'll receive your item.